An abstract graphic on the left side of the page, composed of numerous overlapping, flowing red lines that create a sense of movement and complexity. These lines converge towards a single point on the right, where they meet a thin, solid horizontal red line that extends across the width of the page.

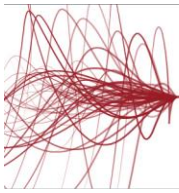
Backup Exec Subscription Licensing Guide

Last Update: 27 September 2017



CONTENTS

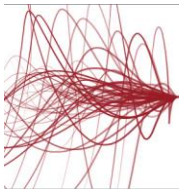
Product Overview	3
Backup Exec Subscription Licensing	4
Packaging and Licensing Overview.....	5
Packaging and Licensing by Software Capability.....	6
Capacity Licensing Enforcement.....	6
Example Licensing Scenarios.....	7
Licensing FAQs	8
Additional Information.....	10



Product Overview

Veritas Backup Exec™ delivers powerful, flexible, easy to use data protection for virtual, physical and cloud environments, protecting your organization's data regardless of where it resides. Whether backing up to the cloud, protecting workloads within the cloud, recovering from the cloud, or connections back to on premise, Veritas Backup Exec™ integrates with a broad selection of cloud service providers to seamlessly unify data protection across the hybrid cloud. It protects your mission-critical data to virtually any storage device including tape, disk and cloud. Recovery is fast and efficient: with a few simple clicks, you can quickly restore granular file or application objects, applications, VMs, and servers directly from backup storage. Integrated global deduplication and powerful cloud storage connectors help you reduce data volumes, storage costs and increase operational efficiency. Backup Exec saves time and money with a single, unified data protection platform that helps ensure your critical information is always protected and recoverable in the event of a disaster or data loss.

Note: Backup Exec is not compatible with VMware ESXi free version/read-only vAPI. Please see the [software compatibility list \(SCL\)](#) for details.



Backup Exec Subscription Licensing

Backup Exec has long been known for being easy to use. Now Backup Exec Subscription is easy to license. Backup Exec Subscription is available in three Editions: Bronze, Silver and Gold, offering choices for the levels of protection and functionality available to meet your backup requirements. [These Editions are available as a Term Subscription.](#)

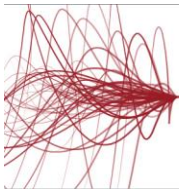
A Term Subscription allows customers to license the product during a specified period of time (e.g., 12 months). During the term of the subscription, customers have the right to use the product, install product updates, and receive technical support. Customers do not own the license, but can use Backup Exec for the duration of the term. At the end of the term, customers can renew the Term Subscription to continue using the product. If subscription is not renewed, customers lose the right to continue to use the product for backups, restores are allowed.

For information on Backup Exec perpetual licensing, see the [Veritas Backup Exec 16 \(Licensing Guide\)](#). New customers can purchase either subscription or perpetual licenses. For now, existing customers can either renew their existing perpetual licenses or purchase the new subscription licenses as new customers. Veritas is committed to bringing this same value and simplicity in licensing to our perpetual offerings. Please follow the Backup Exec Open eXchange (VOX), [Backup Exec Community](#) to keep informed when the new perpetual licensing offers are available.

The Backup Exec Subscription offerings include unlimited deployment of the Backup Exec server and remote agents, provided the amount of front-end terabytes of data being protected does not exceed the number of terabytes specified by your license with a minimum of 1TB per Backup Exec server. 'Front-end terabyte' is defined as the size of the protected uncompressed data (i.e. data that has not been de-duplicated). You may purchase licenses for as many TB as you need based on the amount of data that needs to be protected. The number of Backup Exec Servers cannot exceed the number of TB purchased, since each Backup Exec Server must be licensed for at least 1 TB. Download the [Veritas Capacity Assessment Tool](#) to calculate the amount of data, in TB, on the servers in an environment to provide information about the number of licenses needed to protect these servers.

Discounts are available for higher data volumes. Tier discounts will be applied at the time of transaction on individual order line quantity. The quantity tiers are:

- 1 to 5 TB
- 6 to 15 TB
- 16 to 25 TB
- 26 to 50 TB
- 51 TB plus



Packaging and Licensing Overview

Product features		Bronze	Silver	Gold
		Per front-end TB	Per front-end TB	Per front-end TB
Protection coverage	Virtual	✓	✓	✓
	Physical	✓	✓	✓
Platform support	Windows	✓	✓	✓
	Linux		✓	✓
	VMware	✓	✓	✓
	Hyper-V	✓	✓	✓
Application support	Microsoft Exchange		✓	✓
	Microsoft SQL Server		✓	✓
	Microsoft SharePoint		✓	✓
	Active Directory		✓	✓
	Oracle		✓	✓
	Enterprise Vault		✓	✓
Other key features	Physical to Virtual conversion	✓	✓	✓
	Deduplication	✓	✓	✓
	Centralized Management			✓
	Physical Tape Drive Library Support	1 drive	4 drives	Unlimited drives
	Virtual Tape Drive Library Support	1 drive	1 drive	Unlimited drives
	NDMP support			✓
	Copy Server Configuration			✓

- If Backup Exec server will be installed in multiple locations, all locations must have the same subscription licensing edition.
- Individual features (agents and options) cannot be added to subscription licensing editions.
- If the amount of data being protected exceeds the licensed capacity by 15% or more for 30 consecutive days, backups will no longer run, restores are allowed. For more information see [Capacity Licensing Enforcement](#).
- Backup Exec will provide alerts 60, 30, and 5 days before a subscription expires



Packaging and Licensing by Software Capability



Bronze

- Backup Exec Server
- VMware and Hyper-V support
- Deduplication to disk and cloud storage
- 24x7 support
- Windows backups



Silver

- Backup Exec Server
- VMware and Hyper-V support
- Deduplication to disk and cloud storage
- 24x7 support
- Windows and Linux backups
- Protection and granular recovery of applications and databases
- Physical tape library up to 4 drives



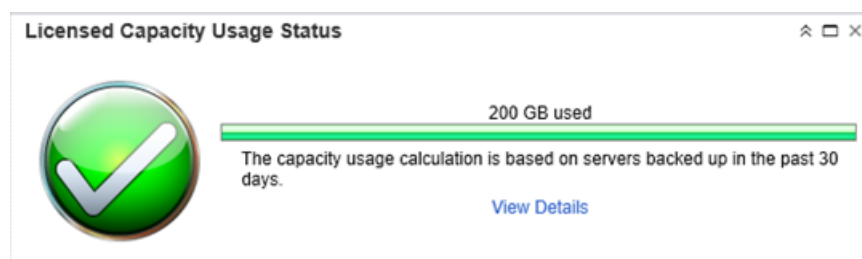
Gold

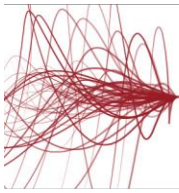
- Backup Exec Server
- VMware and Hyper-V support
- Deduplication to disk and cloud storage
- 24x7 support
- Windows and Linux backups or media server
- Protection and granular recovery of applications and databases
- Unlimited physical or virtual tape library
- Central backup server management
- NDMP and SAN shared storage

Capacity Licensing Enforcement

Customers are allowed 15% over licensed capacity usage before a 30-days remaining countdown is triggered. When the countdown expires, backup jobs will fail, restores are still allowed. Up to three “test” backups can be removed from the capacity usage calculation every 30 days. Backups removed from the capacity usage calculation can still be restored.

The Backup Exec Home page includes a widget that displays licensed capacity and capacity usage information.





Example Licensing Scenarios

Example A

Customer environment and needs	Customer needs to purchase
<ul style="list-style-type: none">3 TBs of data (this includes data growth)Windows file server environment only, no applications or databasesNeeds deduplication	<ul style="list-style-type: none">3 x Backup Exec Bronze<ul style="list-style-type: none">At the 1 to 5 TB discount tier

Example B

Customer environment and needs	Customer needs to purchase
<ul style="list-style-type: none">10 TBs of data (this includes data growth)Windows and Linux environmentSQL and ExchangeNeeds deduplication	<ul style="list-style-type: none">10 x Backup Exec Silver<ul style="list-style-type: none">At the 6 to 15 TB discount tier

Example C: *Optimized duplication scenario*

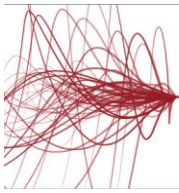
Customer environment and needs	Customer needs to purchase
<ul style="list-style-type: none">7 TBs of data (this includes data growth)Centralized ManagementDuplicate data to cold DR site	<ul style="list-style-type: none">7 x Backup Exec Gold<ul style="list-style-type: none">At the 6 to 15 TB discount tier

Example D: *Private cloud scenario*

Customer environment and needs	Customer needs to purchase
<ul style="list-style-type: none">2 TBs of data (this includes data growth)Duplicate data to cold DR site hosted by a local ISP/partner	<ul style="list-style-type: none">2 x Backup Exec Bronze<ul style="list-style-type: none">At the 1 to 5 TB discount tier

Example E: *Adding more TB to an existing license*

Customer environment and needs	Customer needs to purchase
<ul style="list-style-type: none">Additional 2 TBs to add on to an existing 10 TBs of Silver licenses	<p>For the additional purchase:</p> <ul style="list-style-type: none">2 x Backup Exec Silver



Licensing FAQs

Q: How many TBs do I purchase?

A: You should purchase licenses for the amount of front-end data (data that is uncompressed/not de-duplicated) that you will back up within the next year. If you think the volume of data you need to back up will increase, but are unsure by how much, we recommend you factor in a 20% data growth rate and include that amount in the total TBs purchased. Refer to the table below as a guide. Download the [Veritas Capacity Assessment Tool](#) to calculate the amount of data, in TB, on the servers in an environment to provide information about the number of licenses needed to protect these servers.

Current TBs	Recommended TBs to purchase
1	2
2	3
3	4
4	5
5	6
10	12

Q: What if I purchased 7 TBs and need to purchase an additional 1 TB at a later time, does that incremental purchase qualify for a volume discount?

A: No. The first purchase qualifies for the 6 to 15 tier. The second purchase qualifies for the 1 to 5 TB tier price. The discounts are based per line item, per order. If you are renewing all license amounts at the same time, you can receive the appropriate tier discount for the aggregate amount.

Q: Can I co-term existing subscriptions to a renewing subscription?

A: Yes. We will help Customers co-term existing subscriptions to a renewing subscription. Please contact your Sales representative to process a subscription co-terming. Co-term allows customers to align the expiration dates of multiple subscription license purchases. This may allow subscriptions to be renewed at a new discount tier.

Q: If I buy the Silver package and then later decide that I need more features, can I upgrade to Gold package?

A: Yes. You can upgrade at end of the subscription term. The ability to upgrade during the term of the subscription will be available in the future.

Q: If I buy the Gold package and then later decide that I only need the features of the Silver package, can I downgrade?

A: Yes. You can downgrade at end of the subscription term. The ability to downgrade during the term of the subscription is not allowed.

Q: What happens if I stop paying for the term subscription at the end of the term? Will I be able to continue using the product?

A: No. If the term subscription is not renewed at the end of the term, the product will no longer be able to perform backup jobs. However, it will allow you to restore backed up data.



Q: Can I sign up for auto-renewal for my subscription?

A: No. Auto-renewal is not currently available. Please contact your Sales representative to process a subscription renewal.

Q: What happens if I exceed my capacity license?

A: If Customers exceed their capacity licenses by 115% for 30 consecutive days, the backup functions will no longer run, but the product will still allow customers to restore backed up data. In order to make the backup functions perform normally, please contact your Sales representative to purchase additional TBs or reduce the amount of data backed up to remain compliant.

Q: Are there other licensing options available?

A: Yes, perpetual licenses are still available. See the [Veritas Backup Exec 16 \(Licensing Guide\)](#) for perpetual licensing information.

Q: Can I buy the Bronze package and buy a Library Expansion Option from the perpetual license à la carte model?

A: No. Mixing licensing models is not allowed. In this case, if Library Expansion is needed then the Silver package should be purchased and not the Bronze package.

Q: I have 1 main site and 2 remote sites, can I purchase the Gold package for the main site and the Silver package for the remote sites?

No. You must purchase the same product license for all sites.

Q: I am an existing customer with perpetual licensing and would like to switch to a Bronze, Silver or Gold package that is subscription based, is that allowed?

A: We do not offer a cross grade path for switching from perpetual to subscription at this time. However, we do allow exceptions, please contact your sales representative.

Q: I am an existing customer with perpetual licensing, will my renewal be subscription based?

A: No, customers renewing existing licenses will renew as perpetual licenses as described in the [Veritas Backup Exec 16 \(Licensing Guide\)](#).

Q: I am an existing customer with perpetual licensing, can I “upgrade” to Backup Exec Subscription?

A: No, Backup Exec Subscription is simply a new way to purchase and license Backup Exec. “Upgrades” without a valid subscription license are not allowed. Veritas is committed to bringing the same value and simplicity to perpetual licensing offerings. Please follow the Backup Exec Open eXchange (VOX), [Backup Exec Community](#) to keep informed when the new perpetual licensing offers are available.

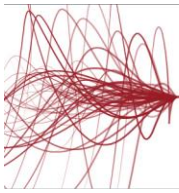


Additional Information

For more detailed information on Backup Exec including hardware and software compatibility guides, technical support and the administration guide, please visit: https://www.veritas.com/support/en_US.html

To manage and obtain license keys or to open or manage a Support case, please visit the licensing portal on: <https://my.veritas.com>

For licensing support, please visit: [https:// www.veritas.com/support](https://www.veritas.com/support)



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